

# MEGANITE Distributed by Richelieu Hardware

## 10 Year Limited Warranty

### Residential Warranty

Meganite Inc. hereby warrants to the original purchaser of Meganite solid surface sheets to be free of manufacturing defects for a period of 10 (ten) years from the date of initial installation by a certified / authorized Meganite fabricator and/or installer. Meganite Inc's liability under this residential warranty is limited to the repair or replacement of any defective material, at its sole discretion, including necessary and reasonable labor charges, at the original site of installation. Repair and replacement shall include reasonable labor charges needed to repair and replace the defective product, but not the removal, repair and replacement of hardware or decorative treatments (such as floor, wall and ceiling treatments). This residential warranty is transferable to the new owner as long as that new owner submits the original proof of purchase. This warranty is valid 10 years from the original date of purchase only and does not extend the warranty for an additional 10 years from the date of transfer.

### Commercial Warranty

Authorized agent hereby warrants to the original purchaser of Meganite solid surface sheets to be free of manufacturing defects for a period of 10 (ten) years from the date of initial installation by a certified / authorized Meganite fabricator and / or installer. Authorized agent's liability under this commercial warranty is limited to the repair and / or replacement of any defective raw material, at its sole discretion, excluding labor and installation charges, at the original site of installation.

To qualify for coverage under this commercial warranty the solid surface product must be installed in a use for which the product was designed, including; vanities, kitchen counters, tables, window sills, transaction and work stations, and all other uses, which authorized agent determines, at its sole discretion, are a normal intended use. Certain uses of the solid surface product in a commercial application are not covered under this

warranty and include columns, flooring, exterior applications and any other application, as determined by authorized agent, at its sole discretion, for which the product was not originally designed. The commercial warranty extends only to the original purchaser and is not transferable, and expires if the product is transferred or resold.

### Other Warranty Matters

The above warranties do not cover defects or damage resulting from accidents, excessive heat, misuse, tampering, chemical or physical abuse, neglect, normal wear and tear, or natural calamities such as fire, flood and earthquakes, use in applications other than normal interior use, or user related surface blemishes or conditions such as stains, scratches, water spots and burns. This warranty does not cover solid surface items not permanently attached to a substrate in a stationary position (i.e. table leaves, trivets, hinged covers). This warranty also does not cover any solid surface products removed from their original place of installation.

The above warranties are expressly disclaimed for any product not fabricated and installed by a Meganite certified / authorized fabricator and / or installer. It is the customer's responsibility to verify that a Meganite certified /authorized fabricator and / or installer perform fabrication and installation according to the dated Meganite fabrication manual which was in force at the time of fabrication. Defects or damage determined by Meganite or its authorized agent, at its sole discretion, to be the result of improper fabrication or installation techniques shall be the sole responsibility of the fabricator and / or installer. This warranty does not cover product installed in mobile home environments such as recreational vehicles, marine crafts and airplanes.

No other warranties, express or implied, are made , including merchantability or fitness for a particular purpose. Under no circumstances shall Meganite or its authorized agent be liable for any loss or damage arising from the purchase, use of, or inability to use this product, or for any special, indirect, incidental or consequential damages. This warranty gives you specific legal rights, and you may also have other rights, which may vary from state to state. Some states do not allow the exclusion or limitations of implied warranties

or of incidental or consequential damages, so the above limitations or exclusion may not apply to you.

Any information or suggestions concerning applications, specifications or compliance with codes and standards is provided solely for your convenient reference and without any representation as to accuracy and suitability. The user must verify and test the suitability of any information or products for his or her specific application.

### Warranty Procedures

To obtain service under this warranty, contact the dealer from whom the Meganite product was purchased. Meganite Inc. or its authorized agent must be advised in writing of the purported defect prior to the expiration of the warranty period. The customer must furnish to Meganite Inc. or its authorized agent the name and address of the original fabricator or installer and proof of original purchase. If satisfaction is not obtained, call the following phone number and get address to write to them, including a description of the problem and a daytime telephone number:

RICHELIEU BUFFALO, NY	1-800- 841 8921
RICHELIEU CHICAGO, IL	1-847- 451 9300
RICHELIEU INDIANAPOLIS, IN:	1-800- 837 7550
RICHELIEU HARTFORD, CT	1-860- 257 7803
RICHELIEU PORTLAND, ME	1-207- 797 0152
RICHELIEU BOSTON, MA	1-800- 619 5446
RICHELIEU LOUISVILLE, KY	1-800- 837 2369
RICHELIEU GREENSBORO, NC	1-877- 841 5100
RICHELIEU GREENVILLE, SC	1-800- 468 6165
RICHELIEU ATLANTA, GA	1-770- 326 9456
RICHELIEY JACKSONVILLE, FL	1-866- 855 1575
RICHELIEU EDMONTON, CANADA	1-800- 361 6000
RICHELIEY VANCOURVER, CANADA	1-800- 361 6000

### Warranty Registration Card

Customer Name		
Street Address		
City	State	Zip
Phone ( )	-	
Install Date		

#### SOURCE OF MATERIAL

Dealer Name		
Address		
City	State	Zip
Phone ( )	-	
Fabricator		
Address		
City	State	Zip
Phone ( )	-	
Certification #		

#### USE OF MATERIAL

	Kitchen	Bath	Bath	Bath
Sheet color				

#### CUSTOMER SATISFACTION

What was your main reason for selecting Meganite™ solid surfacing (select two)			
color		patterns	
price		availability	
quality		Other (specify)	
How do you rate your overall experience?			
Purchase	excellent	fair	poor
Installation	excellent	fair	poor

Comments: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

### Warranty Registration Card

Customer Name		
Street Address		
City	State	Zip
Phone ( )	-	
Install Date		

#### SOURCE OF MATERIAL

Dealer Name		
Address		
City	State	Zip
Phone ( )	-	
Fabricator		
Address		
City	State	Zip
Phone ( )	-	
Certification #		

#### USE OF MATERIAL

	Kitchen	Bath	Bath	Bath
Sheet color				

#### CUSTOMER SATISFACTION

What was your main reason for selecting Meganite™ solid surfacing (select two)			
color		patterns	
price		availability	
quality		Other (specify)	
How do you rate your overall experience?			
Purchase	excellent	fair	poor
Installation	excellent	fair	poor

Comments: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

### Warranty Registration Card

Customer Name		
Street Address		
City	State	Zip
Phone ( )	-	
Install Date		

#### SOURCE OF MATERIAL

Dealer Name		
Address		
City	State	Zip
Phone ( )	-	
Fabricator		
Address		
City	State	Zip
Phone ( )	-	
Certification #		

#### USE OF MATERIAL

	Kitchen	Bath	Bath	Bath
Sheet color				

#### CUSTOMER SATISFACTION

What was your main reason for selecting Meganite™ solid surfacing (select two)			
color		patterns	
price		availability	
quality		Other (specify)	
How do you rate your overall experience?			
Purchase	excellent	fair	poor
Installation	excellent	fair	poor

Comments: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
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